



Q. How do I book flights to/from Kununurra, Bundaberg, Gladstone and Port Macquarie?

A. Flights can be booked via the Virgin Australia website (www.virginaustralia.com) or via your local travel agent.

Q. What are the fares for flights to/from Kununurra, Bundaberg, Gladstone and Port Macquarie?

A. The fares are as listed on the Virgin Australia website (www.virginaustralia.com).

Q. What aircraft is used on these services?

A. All services will be operated by Alliance's fleet of Fokker 70 or Fokker 100 jet aircraft.

Q. When does the Melbourne-Kununurra flight commence?

A. The flight will initially operate three times weekly between May and August 2020. The first flight departing Melbourne is scheduled for 15 May 2020 and the first flight departing Kununurra is scheduled for 17 May 2020.

Q. Will cabin and checked baggage requirements be the same as Virgin Australia?

A. Yes, Virgin Australia's carry-on and checked baggage allowances apply to these flights.

Q. Will I earn Velocity Points and Status Credits?

A. Yes, on all VA-marketed flights, guests can earn Velocity Points and Status Credits, and enjoy the benefits of their Velocity membership.

Q. Will Business Class passengers and Velocity Platinum and Gold members have access to Virgin Australia lounges?

A. Yes, Business Class passengers and Velocity Platinum and Gold members will have access to the Virgin Australia lounges when departing from Brisbane or Melbourne Airport.

Q. Will Velocity Platinum, Gold and Silver members have an increased checked baggage allowance?

A. Yes, Virgin Australia's usual baggage allowances are available for Velocity Platinum, Gold and Silver members.

Q. If customers have a connecting flight booked through Virgin Australia, will they be checked through to their final destination?

A. Yes